



June 2018 Newsletter:

Introducing the first CSCA Newsletter

Back in November 2015/February 2016 'mini-seminars' were held at BSRIA Headquarters in Bracknell and the Fazeley, Tamworth Headquarters of the Water Management Society/Legionella Control Association. These meetings were very well attended, by invitees who were members of BSRIA, and included purchasers, suppliers, and practitioners involved in the cleaning and maintenance of closed heating/chilled water systems.

The concept of the CSCA had previously been arrived at during a series of discussions between members of the technical panel behind the production of BSRIA BG50:2013. It was decided, before embarking on creating an infrastructure, to explain the rationale of the CSCA to potentially interested parties – hence the above-mentioned seminars. (see also 'Purpose of the CSCA' on website).

The response from the assembled delegates was overwhelming, and the 'Founder Member' category of membership very quickly reached our pre-set limit, thereby providing the essential development funds.

The challenge then was to create a sound organisational platform of Code of Practice, Service Delivery Standards and other key documents. This 'infrastructure' was developed by consensus, and necessarily took time, as committee members had 'day jobs' to attend to.

The second key task was to recruit 'Registered Members' i.e. cleaning and maintenance water treatment service providers. This task is proving to be more challenging than had perhaps been anticipated from the initial market reaction. However, what has to be appreciated is that we are dealing with what has been a largely un-regulated sector of industry, used to significant freedom of action.

Obviously the more professional service provider companies have created their own internal disciplines to ensure a consistently high standard of project management. But all too many companies (our potential Registered Membership constituency) are not too eager to have their management systems independently scrutinised ('audited') and have therefore shown no great desire to 'come on board'. This of course is the very reason why the CSCA aims are so necessary.

We see the next crucial stage of our development as being to generate a high profile and consequently high level of interest from the sector of industry most likely to benefit from improved standards of management amongst service providers generally i.e. the purchasers of these services.

To this end we are relying once again on the active support and encouragement of BSRIA, our co-worker organisation in this enterprise. More news shortly.

The CSCA Management Committee

Members:

- **Mark Branson** – Formerly with Carillion now with AMEY
- **Roger Carlin** – Ashford Environmental
- **Jill Cooper** – Suez Water Treatment
- **Elizabeth Day** – Chesterfield WT Consultants Ltd
- **Alan Edwards** – Chair of Management Committee – Independent Consultant
- **Garry Kerin** – Formerly with Mitie now with Total Water Compliance
- **Matthew Morse** – Honorary Treasurer – Independent Consultant
- **Pam Simpson** - Whitewater Technologies Ltd
- **John Smith** – Chief Auditor – Hydroviron
- **Martin Ronceray** - BSRIA
- **Secretariat** – Heather Read & Dannielle Jackson

Synopsis of Management Committee meeting minutes – 29.05.2018

A major pre-occupation of this meeting was the need to more adequately recognise and communicate with our key 'life blood' members; the 30 Founder members of the CSCA who's annual subscription permits the 'behind the scenes' administration to proceed during the initial years of development.

Other matters arising were confirmation that the number of Registered Members now stands at 13. A number of other prominent service providers are also in the process of registering.

Some of the Founder Members are querying the value of their £1000.00 p.a subscription.

The admin department was requested to write to all Founder Members listing the benefits which we are determined should begin to accrue to them as Founder Members, and stress that their continued funding is essential to 'getting the show on the road'.

Recruitment of new (Registered) Members:

Martin Ronceray (the BSRIA delegate of the Management Committee) is to look into the possibility of holding further 'CSCA Promotional' seminars for BSRIA members.

Publicity: Acknowledgement was made of the successful placement of technical/CSCA profile raising articles in recent issues of the journals *Modern Building Services* and *Heating & Ventilation News*, plus a forthcoming article in the Water Management Society publication – *Waterline*.

It is intended to move into social media 'advertising' and suggestions for suitable 'posts' were requested to be submitted by Management Committee members. In addition, suitable case studies, providing accounts of 'horror stories' describing 'what went wrong' in the treatment of individual closed systems were requested to be submitted by Management Committee members – for sharing with our Founder/Registered Members, in the hope and expectation that pitfalls can be avoided by awareness of the 'lessons' learned.

CSCA Training Presentation:

A Sub-Committee (John Smith/Matt Morse/Alan Edwards) has been established to create a CSCA -endorsed training presentation, speculatively entitled: "Water Quality Management for Closed Systems – What can go wrong and how to prevent". The intention is for this presentation to be shown at the 'BSRIA Seminars' and also made available to be taken 'on the road' to be presented at (FM & ME) members own premises.

Technical Enquiries:

We have started to receive technical enquiries from non-members. As these are usually potential users of the CSCA members services it is our intention to refer such enquiries to the CSCA members pages listed on the website.

BSRIA Technical Forum

Martin Ronceray advised the meeting of BSRIA's intention to hold a Technical Forum at Bracknell on 29th June. The purpose of which is to take soundings from interested parties with regard to the question of reviewing/updating BG29:2012 and BG50:2013.

Matt Morse has offered to represent the CSCA at the Forum. Several other members of the Management Committee stated their intention to attend as representatives of other organisations. It was agreed that the CSCA should endeavour to keep our members fully informed with regard to the outcome of this Forum.

CSCA Open Day:

It was felt that the holding of an Open Day for CSCA members would now be timely. The preferred date for this is suggested to be sometime in September (more details to follow). Matt Morse has agreed to chair a sub-committee to organise this event.

Entitlements of CSCA Founder Membership status

- ✓ Use of CSCA Founder Member logo on company literature
- ✓ Direct link to members website from the CSCA Website
- ✓ Regular issue of CSCA Newsletter describing CSCA activities, including synopsis of Management Committee meeting minutes and informing of industry developments.
- ✓ Opportunity to stand for election to the CSCA Management Committee.
- ✓ Redirecting of incoming queries to Founder Members page/website
- ✓ Promotion (by name) on CSCA advertising literature, trade stand banners; in technical articles (when permitted) etc.
- ✓ Circulation of 'Technical Guidance Documents' (copies to be instituted in 2018)
- ✓ Opportunity to contribute items for inclusion in the CSCA Newsletter.